

Cookie Policy

hive-evo.com

Last updated: 10/07/2026

This Cookie Policy explains how Hive-Evo (“we”, “us”, “our”), operated by HIVE EVO (Pty) Ltd, 2026 / 423890 / 07, uses cookies and similar technologies on hive-evo.com (the “Platform”). It should be read together with our Privacy Policy.

Under South Africa's Protection of Personal Information Act (POPIA), information collected through cookies and similar technologies may constitute personal information. This policy tells you what we use, why, and what choices you have.

1. What are cookies and similar technologies?

Cookies are small text files placed on your device when you visit a website. We also use local storage, a similar browser technology that stores small amounts of data on your device without sending it to a server on every request. In this policy, “cookies” refers to both unless stated otherwise.

2. What we use, and why

Hive-Evo does not use advertising cookies, cross-site tracking cookies, or sell data derived from cookies.

2.1 Strictly necessary (first-party)

These are required for the Platform to function. They do not require your consent under POPIA, but we disclose them here.

Name / type	Provider	Purpose	Duration
Authentication session (local storage)	Supabase (our backend provider)	Keeps you signed in to your account and secures your session	Until you sign out or the session expires
hive-evo-cookie-notice-v1 (local storage)	Hive-Evo	Remembers that you have dismissed the cookie notice banner	Persistent until cleared

2.2 Analytics (cookieless)

We use Plausible Analytics to understand overall Platform usage (page views, referral sources, approximate country). Plausible is a privacy-focused service that does not use cookies and does not collect or store personal information, IP addresses, or persistent identifiers. Because it is cookieless, it stores nothing on your device. Learn more at plausible.io/data-policy.

2.3 Third-party services embedded in the Platform

Some features of the Platform embed content from third-party providers. When you use these features, the provider may set its own cookies inside its embedded frame, under its own privacy and cookie policies. We do not control these cookies.

Provider	Where it appears	Purpose	Provider's policy
Whereby (Video Communication Services AS)	Live video lessons and lectures	Operating the video meeting inside the lesson page (session functionality, connection preferences)	whereby.com/information/tos/privacy-policy
Google Maps / Google Places (Google LLC)	Tutor location features (e.g. location search and map display)	Displaying maps and powering address autocomplete	policies.google.com/technologies/cookies

These providers may process data outside South Africa. Transfers of personal information across borders are addressed in our Privacy Policy.

2.4 Email

We send transactional emails (e.g. booking confirmations and reminders) via SendGrid (Twilio Inc.). Emails may contain standard delivery and open tracking. This does not place cookies on your device but is disclosed here for completeness.

3. Your choices

- **Cookie banner.** When you first visit, we show a notice explaining our use of essential cookies. Because we do not set any non-essential first-party cookies, the Platform does not require an opt-in consent wall.
- **Browser controls.** You can block or delete cookies and clear local storage through your browser settings (usually under “Privacy” or “Site data”). Note that blocking strictly necessary storage will prevent you from staying signed in and may stop lessons from working.
- **Third-party embeds.** If you do not wish to receive cookies from Whereby or Google, you can avoid using video lessons or map features, or manage those providers' cookies via your browser or their own opt-out tools.

4. Children

The Platform may be used by learners under 18 with parental or guardian consent, as described in our Privacy Policy and Terms of Service. We apply the same minimal-cookie approach to all users and do not use cookies to profile or target any user, including children.

5. Changes to this policy

We may update this Cookie Policy from time to time, for example if we add or remove a service. Material changes will be indicated by the “Last updated” date above, and where appropriate we will re-display the cookie notice banner.

6. Contact and Information Officer

Questions about this policy or our use of personal information can be directed to:

Information Officer: Heindrich Fritz

Email: support@hive-evo.com

Entity: HIVE EVO (Pty) Ltd, 2026 / 423890 / 07, South Africa

You also have the right to lodge a complaint with the Information Regulator (South Africa):
inforegulator.org.za.